



Developing Resilience: surviving and thriving in tough times

Friday 5th June 2020

University College Birmingham, McIntyre House, 2 Holland Street, Birmingham
B3 1PW

PROGRAMME

09:00 - 09:45	Registration
09:45 – 10:20	Welcome from the CoLRiC Chairs
	<p>Future vision for CoLRiC: a three-year strategic plan Mirna Peach, <i>Co-Chair of CoLRiC</i></p> <p><i>Mirna Peach presents the vision for CoLRiC's next three years.</i></p> <p><i>Questions and ideas welcome.</i></p>
10:20 – 11:00	<p>KEYNOTE</p> <p>Doing it all at once! Changing campuses (and everything else) Chris Powis, Head of Library and Learning Services at the University of Northampton</p> <p><i>In this keynote, Chris shares the inspirational story of the University's move to a brand-new campus. This involved the creation of a huge learning hub that integrated all academic operations (one result of this is that there is a library service with no library building). It was not just the physical spaces that were changed: new teaching and learning models were introduced. Everyone became an agile worker – no-one got an office! Chris will talk about how these seismic physical, operational and psychological changes were managed and provide an honest view on the effect on staff and students.</i></p>
11:00 – 11:30	REFRESHMENTS AND MEET THE SPONSORS
11:30 – 12:05	<p>SESSION ONE: MANAGING CHANGE</p> <p><i>In this session we hear from two colleges about their experiences of evolving to support the changing college landscape.</i></p>

	<p><i>The Learning Resource Service at Bridgwater & Taunton College shares the story of how HE Academic Development sessions and digital provision are contributing to students' employability, inquiry and academic resilience skills.</i></p> <p><i>In response to a major restructure that brought together two departments, Wiltshire College and University Centre, developed new roles, set new targets and created peer support networks.</i></p> <p>Working smarter, not harder – adapting to the changing college landscape,</p> <p>Jolanta Peters & Adele Roberts, Bridgwater & Taunton College</p> <p>Supporting change</p> <p>Emma Stewart, Wiltshire College and University Centre</p>
12:05–12:50	<p>SESSION TWO: EFFICIENT RESOURCES <i>This session features two case studies showcasing the highly collaborative nature of working relationships with vendors and suppliers.</i></p>
	<p><i>Join Gale and Wiltshire College and University Centre for an interview case study, walking through Wiltshire's recent resources review. The conversation will explore common resource review obstacles as well as sharing best practice from trial to transition and delivery.</i></p> <p><i>Then hear how Leeds City College and Bradford College worked with PTFS Europe to move to open source Koha. This session will explore the drivers for change, barriers, benefits and efficiencies.</i></p> <p>Resources review: efficiency and efficacy</p> <p>Allison Zink and Carolyn Beckford, Gale and Emma Stewart, Wiltshire College and University Centre</p> <p>Moving to open source Koha</p> <p>Sam Goldsmith, Leeds City College, David Porter, Bradford College and Jonathan Field, PTFS Europe</p>
12:50 – 13:40	LUNCH AND MEET THE SPONSORS
13:40 – 14:25	<p>SESSION THREE: WELLBEING IN THE WORKPLACE <i>Two case studies highlighting the range of techniques, programmes and initiatives that can be used to encourage and spread wellness at work for our colleagues, team members and students.</i></p>
	<p><i>First, David Chamberlain shares some useful and practical mindfulness techniques based on Buddhist principles to help manage stress.</i></p> <p><i>Then hear how Leicester College created That's Novel, an initiative to promote reading to boost students' confidence, improve their wellbeing and help them enjoy the myriad benefits that reading can bring on a</i></p>

	<p><i>personal and academic level. The programme has evolved following student feedback.</i></p> <p>Mindfulness techniques for staff wellbeing</p> <p>David Chamberlain, Library and Knowledge Service Manager, Worcestershire Acute Hospitals NHS Trust</p> <p>That's novel!</p> <p>Lucy Sears, Leicester College</p>
14:30 – 15:00	<p>SESSION FOUR: FUTURE PROOFING SKILLS <i>Two case studies from the College of West Anglia highlighting their work in building learner skills – and the skills they need to deliver this work.</i></p>
	<p><i>The role of Learning Resource Services has transformed from the traditional library to a one-stop-shop for learners to prepare for the world of work. How do our services stay relevant? Integrating key support services such as career advice and digital support and bringing in teams within the college such as Student support to work with students within the centre to fulfil student need.</i></p> <p>21st century skills: the role of Learning Resource Centres in building resilient, work-ready learners</p> <p>Clare Pelling, College of West Anglia</p> <p>Building staff skills & resilience to enable a holistic approach to learner support</p> <p>Katherine Levey, College of West Anglia</p>
15:00 – 15:30	REFRESHMENTS AND MEET THE SPONSORS
15:30 – 16:10	<p>SESSION FIVE: CELEBRATING SUCCESS <i>Join us in celebrating the very best in innovation and creativity.</i></p>
	<p>The CoLRiC Awards Chaired by Corinne Walker</p> <ul style="list-style-type: none"> • Hear from our Best Practice Award Prize Winner (prize to be presented by our sponsors ISOxford) • Presentation of the Jeff Cooper Inspirational Professional of the Year Award
16:10 – 16:30	Closing thoughts